

# How to select your solar & storage partner



Choosing a solar and storage partner is an important decision for any building project, with long-term implications for compliance, performance and programme risk. To support that decision, we've set out a simple guide covering the key questions to ask when selecting an installer – from certification and compliance through to technical capability and programme flexibility. It reflects the practical considerations seen across live building projects and operational sites, where clear communication and well-coordinated delivery make a measurable difference.

WHAT TO ASK	WHY IT MATTERS	OUR STANDARDS
<b><i>Are they MCS Certified?</i></b>	You should only have your systems installed by certified MCS installers. Check on the MCS database <a href="#">here</a> .	Titan Eco's (registered as Titan Es Ltd) MCS number is NAP/66358/22/1
<b><i>Can they help with SAP/BREEAM/FHS requirements?</i></b>	Make sure your contractor knows how to calculate the SAP requirements and build a bespoke system that suits you.	Titan Eco will look at your requirements and site plans to work out a solution that best suits the requisites of the planning.
<b><i>Can they help with DNO applications?</i></b>	When a developer applies for a new supply from the DNO, they may already have included requirements for generating & storage equipment, but if not, make sure the installer can help.	Titan Eco can assist with DNO applications of all sizes and will notify the DNO once the system has been installed.
<b><i>What type of systems does the company install?</i></b>	Some companies will only offer 'off the shelf' type systems, consisting of the same components and set quantities, regardless of what your requirements might be.	Titan Eco will assess the site and install a system that best fits the space, be it an in-roof, on-roof (installed with SolaSkirt) or a flat roof mounting system.

<b><i>Are they <u>SSIP</u> Accredited?</i></b>	When a contractor is <b><u>SSIP</u></b> certified (Safety Schemes in Procurement) it means their Health & Safety management processes have been evaluated and meet the HSE-backed <b><u>SSIP</u></b> Core Criteria.	Titan Eco is <b><u>CHAS</u></b> certified. Certification number: 160015.
<b><i>How flexible are they with installations?</i></b>	Building timetables are ever evolving, make sure your installer can fit in with your schedule.	Titan Eco's adaptable scheduling system means we stay responsive to changes in the build schedule and keep installations on target.
<b><i>Employee background checks</i></b>	Has the company undertaken background checks on their installers?	All Titan Eco installers are DBS checked.
<b><i>Do the installers have the appropriate training and qualifications?</i></b>	Whilst not strictly necessary for roof works, it is important that installers are correctly trained for the electrical elements of an installation.	All Titan Eco installers have <b><u>CSCS</u></b> or <b><u>ECS</u></b> cards and have the relevant Solar PV & Battery Storage qualifications. All of our installers also have relevant training in Asbestos Awareness, Ladder Safety, Manual Handling & Working at Heights.
<b><i>Are they a Certified Installer, Trusted Partner or member of Which Trusted Traders?</i></b>	To become a certified installer or a trusted partner a company needs to go through a number of checks and show their competence.	Titan Eco is: <ul style="list-style-type: none"> <li>• Tesla Powerwall Certified</li> <li>• GivEnergy Advanced Installer</li> <li>• SolarEdge Advanced Installer</li> <li>• Octopus Trusted Partner</li> <li>• Which Trusted Trader</li> </ul>
<b><i>How long have they been trading &amp; are they financially stable?</i></b>	Its important to understand if they are financially solvent and how long they have been trading. You can search on Companies House <b><u>here</u></b> .	Titan Eco (Company Registration number is 0238084) has been financially stable since Incorporation in 2016.
<b><i>Are they a member of <u>RECC</u> or <u>HIES</u>?</i></b>	<b><u>RECC</u></b> and <b><u>HIES</u></b> are consumer bodies for the UK solar industry.	Titan Eco's <b><u>RECC</u></b> member number is: 00072523
<b><i>Check their customer reviews</i></b>	Most credible installers will have a list of positive reviews. Have a look at their recent and worst reviews to get an understanding of the company and how they operate.	Titan Eco is proud of its 5-star <b><u>Google Reviews</u></b> rating. We are also happy to put you in touch with existing clients for a reference.

